

## APPENDIX 1

	£, Number, days or %	£, Number, days or %	£, Number, days or %	£, Number, days or %	£, Number, days or %
	2011/2012	2012/2013	2013/2014	2014/2015	2015/2016
<b>PCNs issued:</b>					
On-street PCNs	41,690	39,575	34,643	31,966	36,564
Stationary CCTV PCNs	18,320	6,469	21,907	18,806	764
Moving Traffic PCNs	14,399	17,461	4,508	4,669	10,382
Vehicle drove away/prevented from serving	2,342	1,511	1,213	1,196	982
<b>Total (excludes void/unissued PCNs):</b>	<b>73,847</b>	<b>65,016</b>	<b>62,271</b>	<b>56,637</b>	<b>48,692</b>
<b>Top 5 contraventions:</b>	<b>2011/2012</b>	<b>2012/2013</b>	<b>2013/2014</b>	<b>2014/2015</b>	<b>2015/2016</b>
Contravention 1	Loading ban - 20,249	Loading ban - 20,343	Loading ban - 26,229	Loading ban - 21,174	Yellow lines - 10,604
Contravention 2	Yellow lines - 13,040	No-entry sign - 14,162	Yellow lines - 11,784	Yellow lines - 10,466	Loading ban - 8,079
Contravention 3	No-entry sign - 10,548	Yellow lines - 11,965	Suspended Bay - 3,988	Footway parking - 3,687	No-entry sign - 5,987
Contravention 4	Footway parking - 4,118	Suspended bay - 4,138	Footway Parking - 3,673	Suspended Bay - 3,168	Suspended bay - 4,337
Contravention 5	Suspended bay - 3,940	Paid time expired - 2,933	Wrong class of vehicle - 3,581	No-entry sign - 2,422	No Pay and Display ticket - 3,908
<b>Top 5 streets for PCNs.</b>	<b>2011/2012</b>	<b>2012/2013</b>	<b>2013/2014</b>	<b>2014/2015</b>	<b>2015/2016</b>
Street 1	OLD BROAD STREET - £840,633	OLD BROAD STREET - £973,730	OLD BROAD STREET - £420,524	OLD BROAD STREET - £283,015	OLD BROAD STREET - £454,458
Street 2	FINSBURY CIRCUS - £201,860	FINSBURY CIRCUS - £159,510	LOMBARD STREET - £130,720	OLD BAILEY - £94,000	FINSBURY CIRCUS - £138,455
Street 3	CORNHILL - £124,030	ROPEMAKER STREET - £104,802	GRESHAM STREET - £113,191	CANNON STREET - £88,855	VICTORIA EMBANKMENT - £89,960
Street 4	CANNON STREET - £119,005	CORNHILL - £89,194	WEST SMITHFIELD - £107,357	FINSBURY CIRCUS - £87,425	PETTY WALES - £79,560
Street 5	WEST SMITHFIELD - £91,280	WEST SMITHFIELD - £65,171	FLEET STREET - £104,104	CORNHILL - £84,760	WEST SMITHFIELD - £59,530
<b>Removals/Relocations*</b>	<b>2011/2012</b>	<b>2012/2013</b>	<b>2013/2014</b>	<b>2014/2015</b>	<b>2015/2016</b>
Removals/Relocations*	363	368	293	32*	28*
<b>Night-time Economy PCNs</b>	<b>2011/2012</b>	<b>2012/2013</b>	<b>2013/2014</b>	<b>2014/2015</b>	<b>2015/2016</b>
On-Street - 10pm to 6am	2116	2369	1977	1325	1974
CCTV - 7pm to 11pm	1276	924	1261	1095	420
<b>Total (includes void/unissued PCNs):</b>	<b>3,392</b>	<b>3,293</b>	<b>3,238</b>	<b>2,420</b>	<b>2,394</b>
<b>Recovery Rate</b>	<b>81%</b>	<b>81%</b>	<b>84%</b>	<b>85%</b>	<b>86%</b>
<b>No. of Letters in response to initial PCN</b>	<b>29,685</b>	<b>26,289</b>	<b>28,314</b>	<b>28,052</b>	<b>21,516</b>
Letter response times	12 days	6 days	5 days	5 days	4 days
% of PCNs resulting in letter or email	40%	40%	45%	50%	44%
<b>No. of Formal Appeals to Tribunal</b>	<b>1,872</b>	<b>1,189</b>	<b>1,076</b>	<b>597</b>	<b>321</b>
Appeal success rate for contested appeals	15%	20%	65%	63%	62%
Appeals not contested	1,700	534	582	190	116
% of PCNs resulting in formal appeal	3%	2%	2%	1%	1%
<b>Cancellations and Write Offs</b>	<b>10,739</b>	<b>11,017</b>	<b>6,355</b>	<b>6,543</b>	<b>4,947</b>
% of PCNs resulting in cancellation/write off	15%	17%	10%	12%	10%
<b>Payments for PCN received</b>	<b>(£4,516,286)</b>	<b>(£4,216,355)</b>	<b>(£3,250,192)</b>	<b>(£3,373,695)</b>	<b>(£2,948,104)</b>
Payment received for TfL enforcement	(£34,799)	(£35,777)	(£34,858)	(£36,388)	(£33,889)
Enforcement expenditure	£3,730,064	£4,109,629	£2,379,816	£2,245,635	£2,389,564
<b>Net Enforcement Expenditure (Income)</b>	<b>(£821,021)</b>	<b>(£142,503)</b>	<b>(£905,234)</b>	<b>(£1,164,448)</b>	<b>(£592,429)</b>
<b>Parking Payments by type:</b>	<b>2011/2012</b>	<b>2012/2013</b>	<b>2013/2014</b>	<b>2014/2015</b>	<b>2015/2016</b>
Web	46%	46%	50%	57%	65%
Phone	31%	33%	29%	24%	23%
Post	23%	21%	11%	19%	12%

\* - since 2014 the City has only used removal and relocation services for persistent evaders or for special events (Lord Mayor's Show, London Marathon, etc.) via a call off contract with Indigo, our enforcement contractor.